# PolicySpot

## 24/7 Automated Servcie Department:
## Submit, track, and document service requests online.

**Submit Service Requests Online** using a form specific to the carrier and line of business of the policy. They're programatically assigned to a CSR for handling through a standard rotation, or based on the nature of the request.

**Integrated Work Queues with integrated calendaring fuctionality** for each CSR automate the completion of service requests and ensures that the requestor is kept up to date.

**Public and Private Notes** are available within each request, allowing the CSR to update the requesting agent while simultaneously making internal notes.

**Document All Communications** with the insured and/or producer over the life of a policy, whether it's a phone call, email, or document.

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|---|---|---|---|---|---|---|
| ✔ Submitted Apps | ⏱ Unsubmitted Apps | ↻ Re-Quotes | 🏷 Remarket | ⚑ Reports | ⚡ Policies | 💼 **Service Requests** |

197 items found, displaying 1 to 15      [First/Prev] **1**, 2, 3, 4, 5 [Next/Last]

| Service ID | Submitted On | Insured Name | Policy Number | Carrier | Line | Request Type | SrvRq Effective Date | Description | Status | Email Service |
|---|---|---|---|---|---|---|---|---|---|---|
| 103 | 07/21/04 02:33:19 PM | ABC | 123465 | | CommAuto | RemoveVehicle | 07/15/04 | 123456 / 2004 / chev / as... | New | Click to email |
| 250 | 09/07/04 03:25:41 PM | Test - JH | 1234567 | Chubb | BOP | OtherRequest | 09/07/04 | Certificate | New | Click to email |
| 281 | 09/15/04 01:30:51 PM | test | 123456789 | | BOP | RemoveAdditionalInsured | 01/01/05 | TBD / 123 Street | New | Click to email |
| 289 | 09/16/04 03:05:17 PM | THIS IS A TEST | 123456789 | American Intern... | BOP | OtherRequest | 09/16/04 | THIS IS A TEST | New | Click to email |
| 410 | 10/07/04 04:20:30 PM | TEST | 123456789 | Philadelphia | Other | OtherRequest | 10/15/04 | Certificate | New | Click to email |
| 442 | 10/13/04 02:35:28 PM | ABC TEST | 123456789 | | BOP | AddAdditionalInsured | 10/13/04 | ABC / 123 Street | New | Click to email |
| | | | | | | OtherRequest | 10/13/04 | Certificate Request | New | Click to email |

**Submit New Service Request**

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