



Fetch

Policy Document Retriever:
Automate document retrieval, storage, and distribution.

Fetch automatically retrieves needed documents from carrier sites. Once retrieved, Fetch emails the document to the named recipient and records the event in the form of a service request.

Fetch Capabilities:

Fetch requests are set up by CSRs to retrieve policy documents from a carrier's website, fetch requests automatically generate a service request in the background, which tracks the status of the document retrieval process.

Batch Fetch Requests can be set up to handle numerous requests at once in the form of a .CSV file, as might be needed when working an activity list provided by a carrier.

Service Request Integration allows a CSR to set up a fetch request as part of a service request. Once the documents are retrieved, they are programmatically attached to the service request and the request is closed as complete.

Automatic Follow Up means Fetch continues to search for requested documents for five consecutive days following the initial request. If the documents are still not available on the carrier's site and manual work is required, a service request appears in the CSR's queue with the status: Policy Documents Requested.

[Filter](#)

99 items found, displaying 1 to 15 [First/Prev] 1, 2, 3, 4, 5, 6, 7 [Next/Last]

Request #	Batch #	Carrier	Policy Id	Customer Name	Effective Date	LOB	Request Type	Date Requested	Doc. #	Status	Document	Date Delivered
219315		Progressive	912788283	John Majors	01/19/17	Personal Auto	Endorsement	01/19/17	1	Fetching		
219314		MetLife	A1092023000	JOSEPH ZITO	01/06/17	Personal Auto	Endorsement	01/19/17	1	Fetches View		01/19/17
219313		MetLife	A3821954150	Paula Louise Koppenhaver...	11/15/16	Personal Auto	Endorsement	01/19/17	1	Fetching		01/19/17
219312		PacificSpclty	ENX0056130	Kevin J Chen and Cynthia ...	01/05/17	Homeowners	Endorsement	01/19/17	1	Error		01/19/17
219311		Progressive	02834433	Joshua Dade Contractor	01/03/17	Commercial Auto	Endorsement	01/19/17	1	Fetching		
219310		Progressive	039546880	Patronus Systems, Inc	01/06/17	Commercial Auto	Endorsement	01/19/17	1	Fetching		
219309		Progressive	030468801	MIRACLE MILESTONE	01/02/17	Commercial Auto	Endorsement	01/19/17	1	Fetching		
219308		Progressive	011033200	Ledrae A Tiggs	01/05/17	Personal Auto	Endorsement	01/19/17	1	Fetching		
219307		Progressive	034560071	Steele Silverwood Care Ho...	01/05/16	Commercial Auto	Endorsement	01/19/17	1	Fetching		
219306		Progressive	012455220	Grady Edward Haddock	12/29/16	Personal Auto	Endorsement	01/19/17	1	Fetching		
219230	17629	Safeco	Y7899533	Steven D Sabata	03/05/17	Personal Auto	Verify Renewal	01/19/17	1	Manual		
219229	17629	Safeco	Y7768888	Scott Wheatley	03/05/17	Personal Auto	Verify Renewal	01/19/17	1	Manual		
219228	17629	Safeco	X5932753	Getahun Gebreselassie	03/05/17	Personal Auto	Verify Renewal	01/19/17	1	Manual		
219227	17629	Safeco	X5240569	SUNG BAI	03/05/17	Personal Auto	Verify Renewal	01/19/17	1	Manual		
219226	17629	Safeco	UX8110324	Michael Fitzpatrick	03/05/17	Personal Umbrella	Verify Renewal	01/19/17	1	Manual		

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